



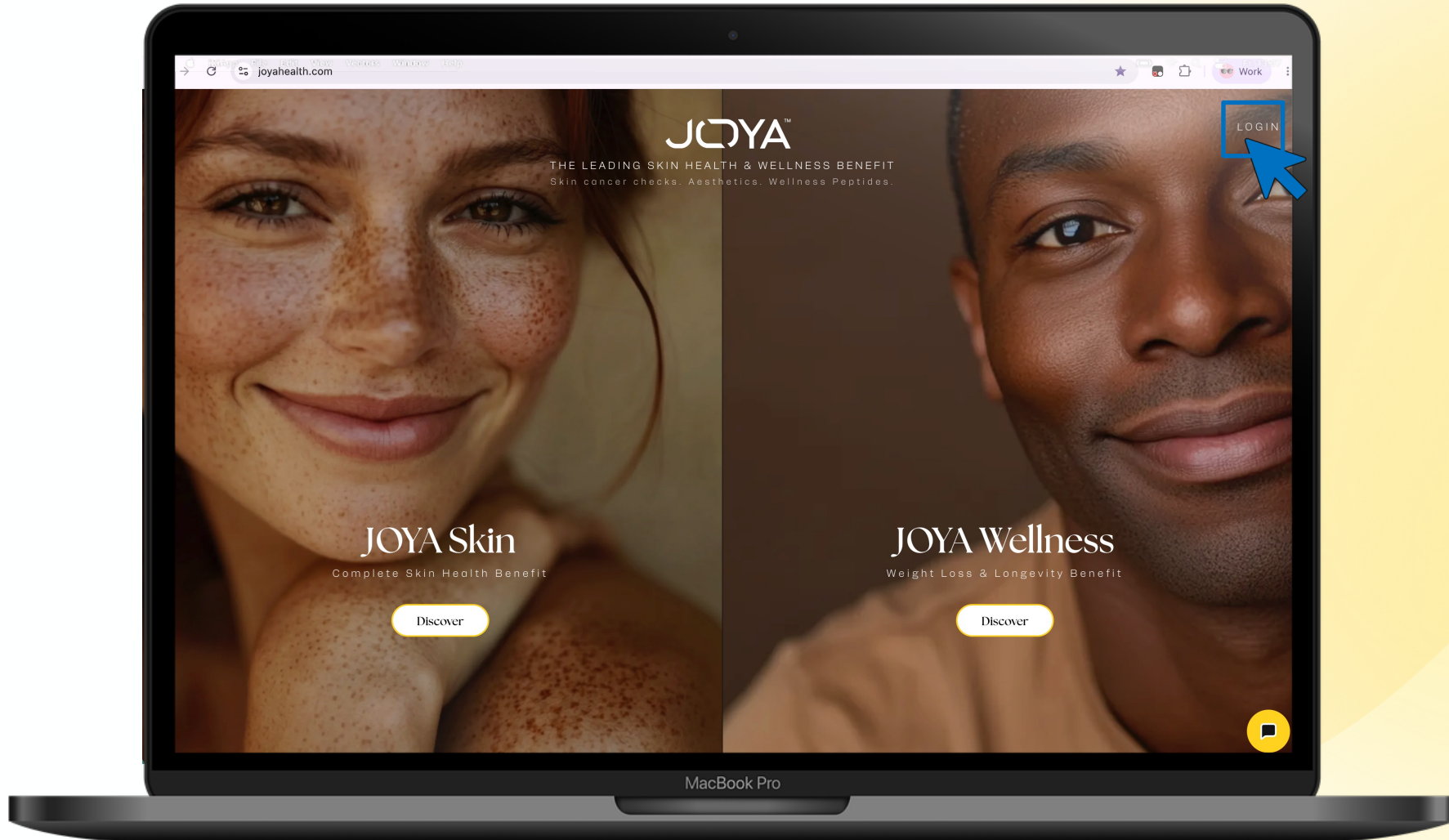
JOJOYA™

Employee Signup Guide



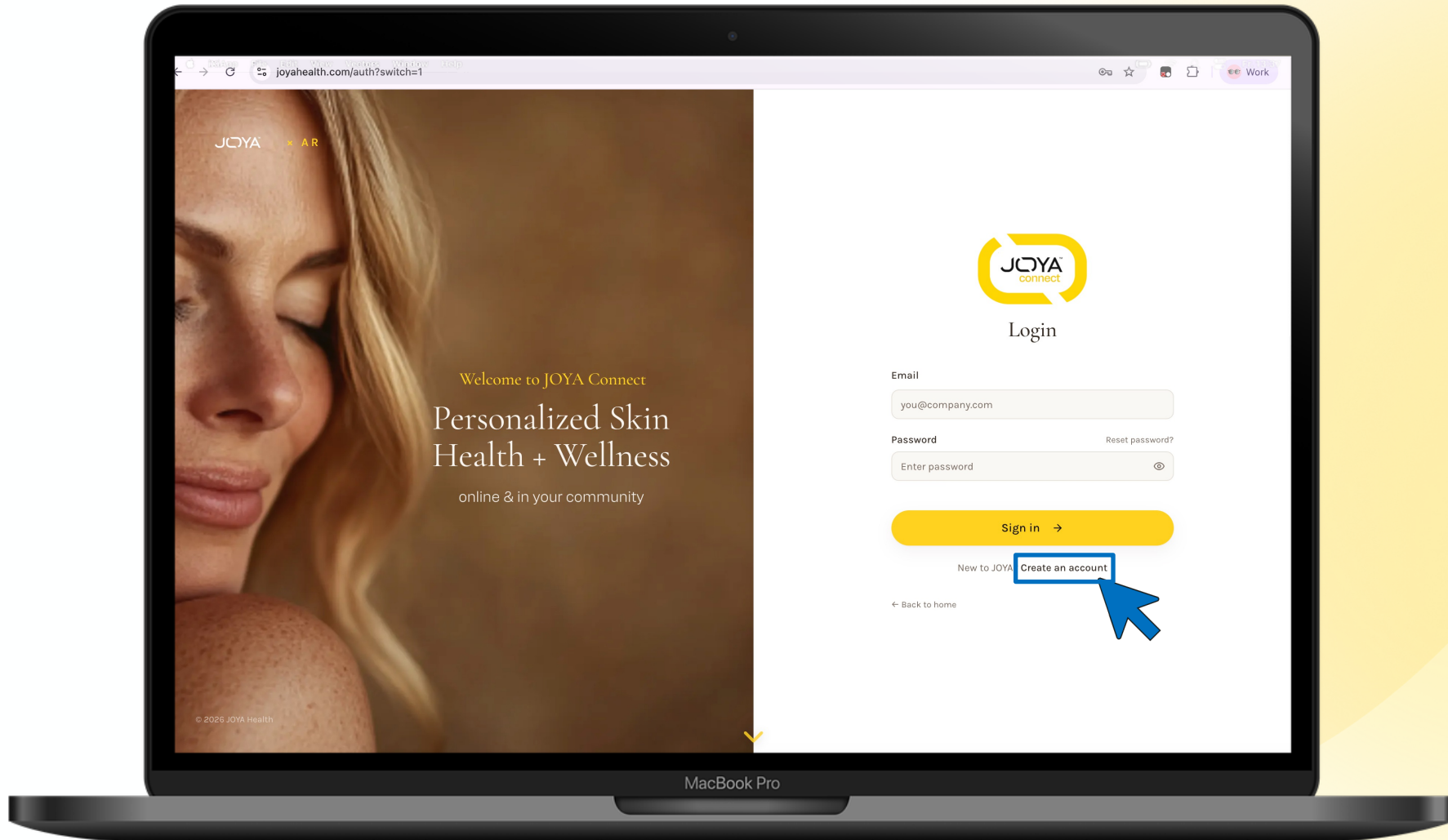
Step 1

Employee visits <https://joyahealth.com>, clicks “Login”



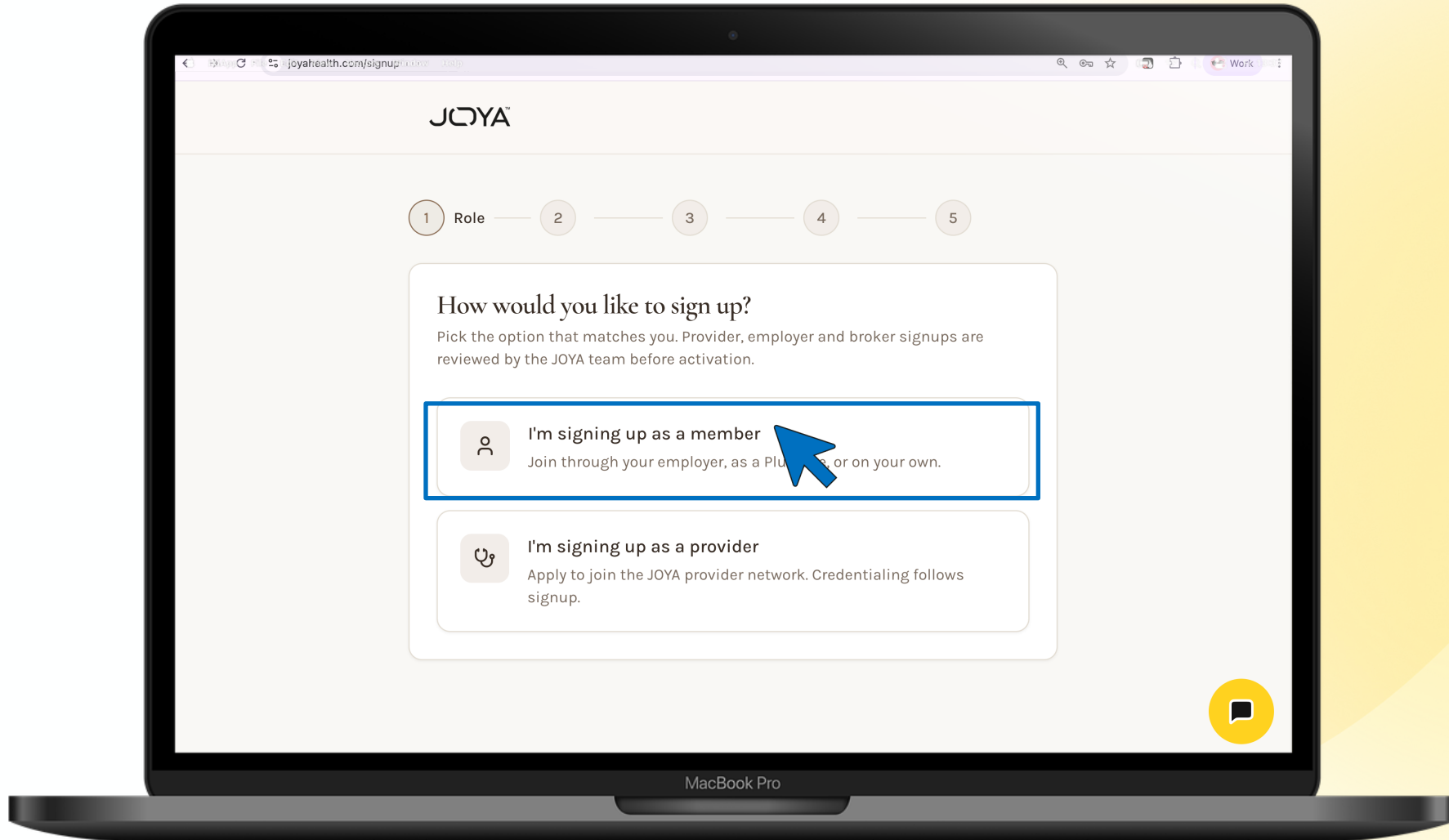
Step 2

Employee clicks “create account”



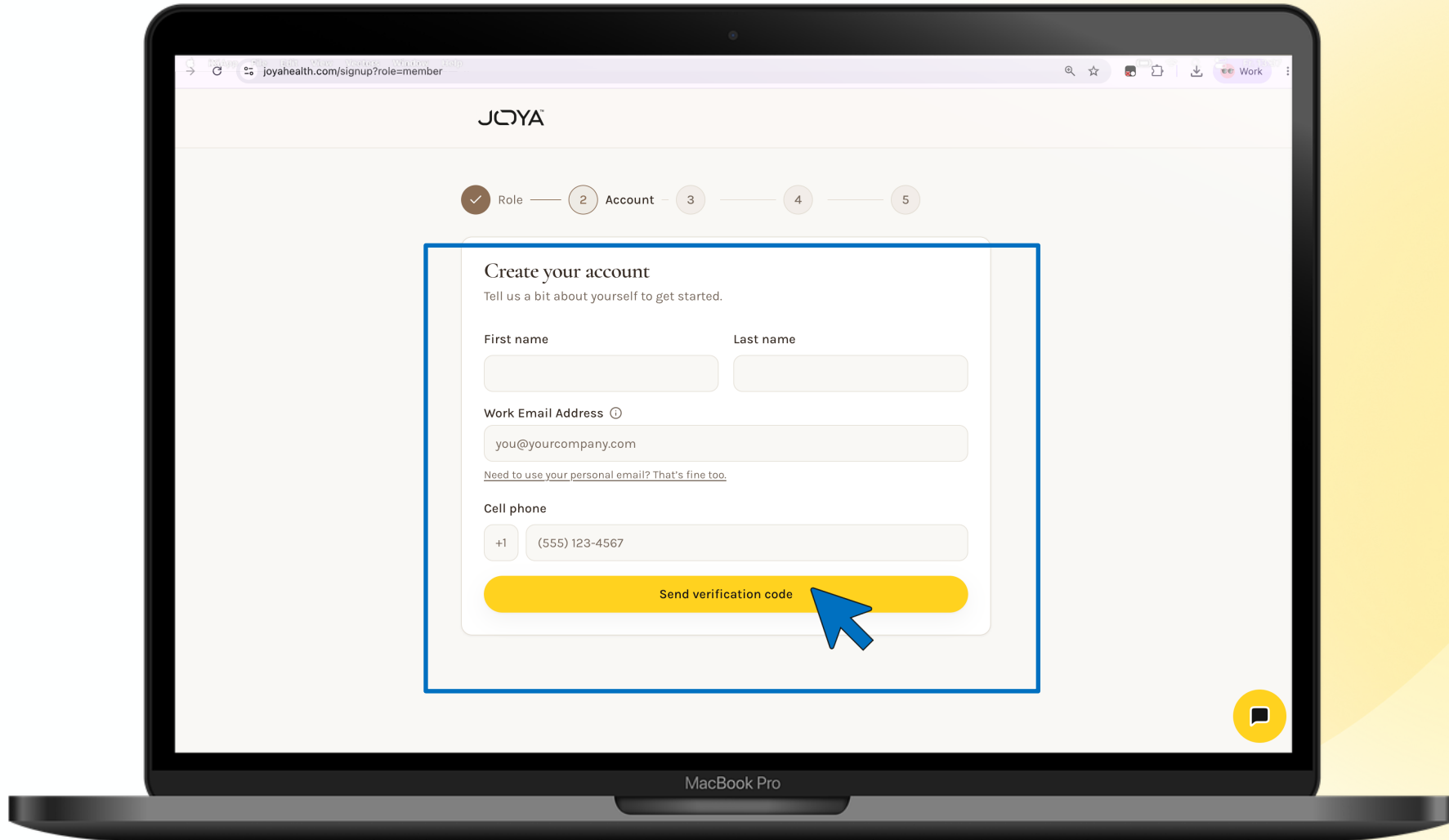
Step 3

Employee clicks “I’m signing up as a member”



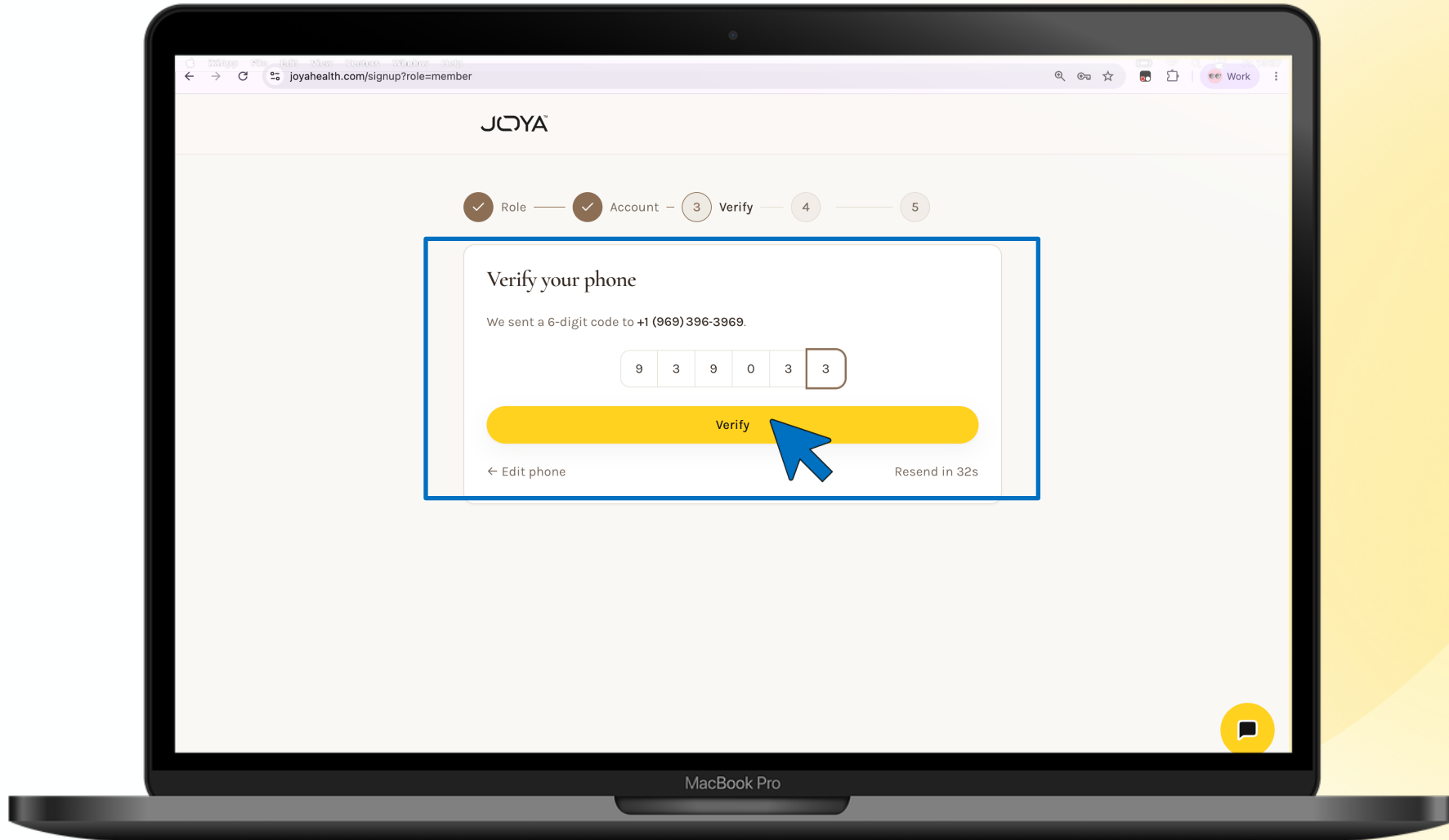
Step 4

Employee shares contact details



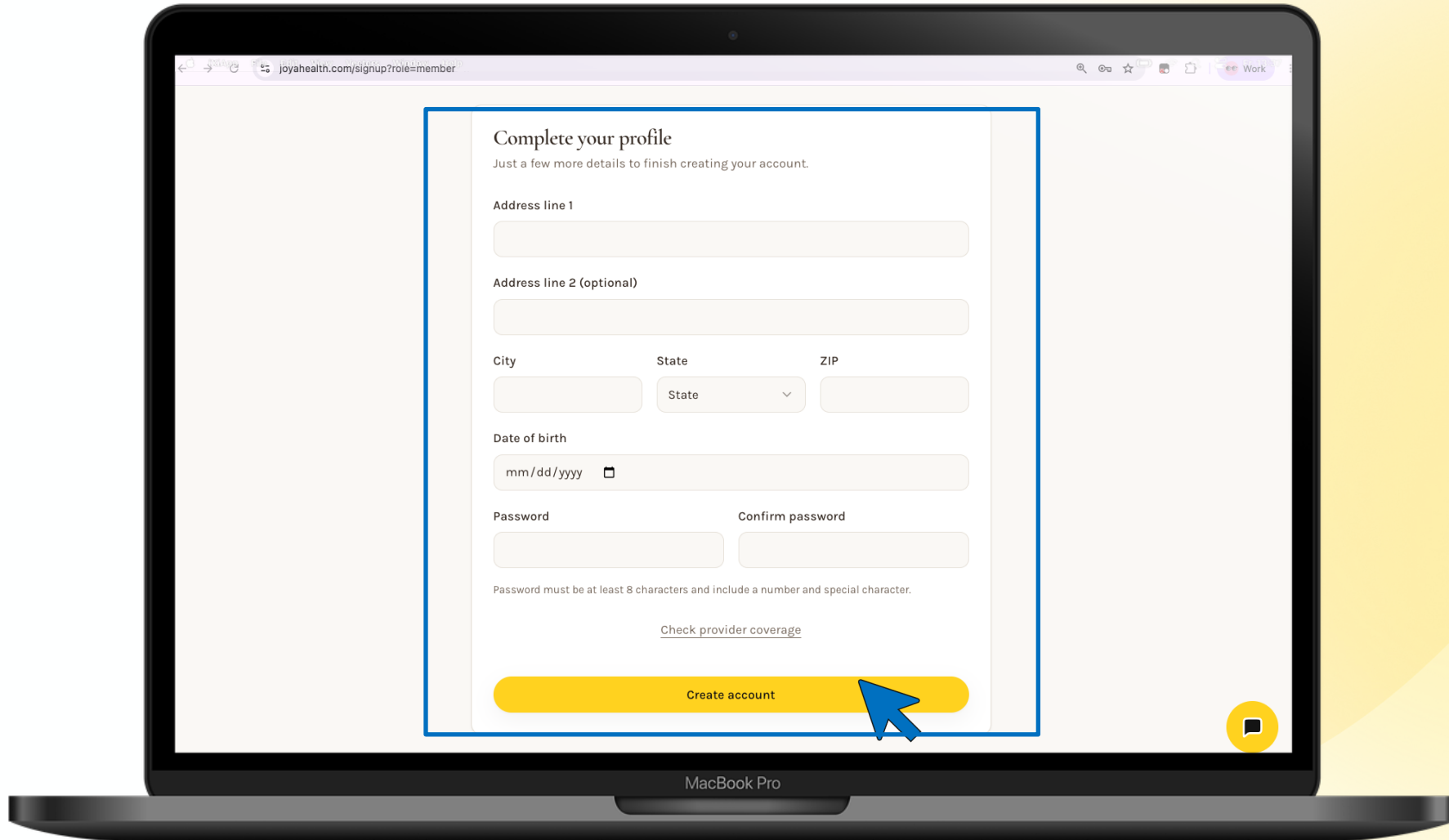
Step 5

Employee verifies identity through phone text verification



Step 6

Employee completes profile, creates account



The image shows a laptop screen displaying a web form titled "Complete your profile" on the URL `joyahealth.com/signup?role=member`. The form is enclosed in a blue border and contains the following fields and elements:

- Address line 1**: A text input field.
- Address line 2 (optional)**: A text input field.
- City**: A text input field.
- State**: A dropdown menu with "State" and a downward arrow.
- ZIP**: A text input field.
- Date of birth**: A text input field with a placeholder "mm/dd/yyyy" and a calendar icon.
- Password**: A text input field.
- Confirm password**: A text input field.
- Instructions**: "Password must be at least 8 characters and include a number and special character."
- Link**: [Check provider coverage](#)
- Button**: A yellow button labeled "Create account" with a blue cursor pointing to it.

The laptop is a MacBook Pro, and the background is a light yellow gradient.



Final Step

Employee accepts T&Cs/Privacy Policy, completes registration

✓ Role — ✓ Account — ✓ Verify — ✓ Profile — S How you're joining

Terms & Conditions

Please review and accept to finish signing up.

JOYA Health Terms & Conditions

Last updated: August 7, 2026

By signing up for JOYA Health, JOYA Skin and/or JOYA Wellness, you agree to the following terms. Please read them carefully before completing your registration.

1. Eligibility
You must be at least 18 years old and a U.S. resident to enroll. You agree that the information you provide during signup is accurate and complete.

2. Services

☒ I have read and agree to the JOYA Health Terms & Conditions and Privacy Policy.

COMMUNICATION PREFERENCES

☐ By checking this box, I consent to receive transactional messages related to my account, orders, or services I have requested. These messages may include appointment reminders, order confirmations, and account notifications. Message frequency may vary. Message & data rates may apply. Reply HELP for help or STOP to opt out.

☐ By checking this box, I consent to receive marketing and promotional messages, including special offers, discounts, and product updates. Message frequency may vary. Message & data rates may apply. Reply HELP for help or STOP to opt out.

Complete Registration

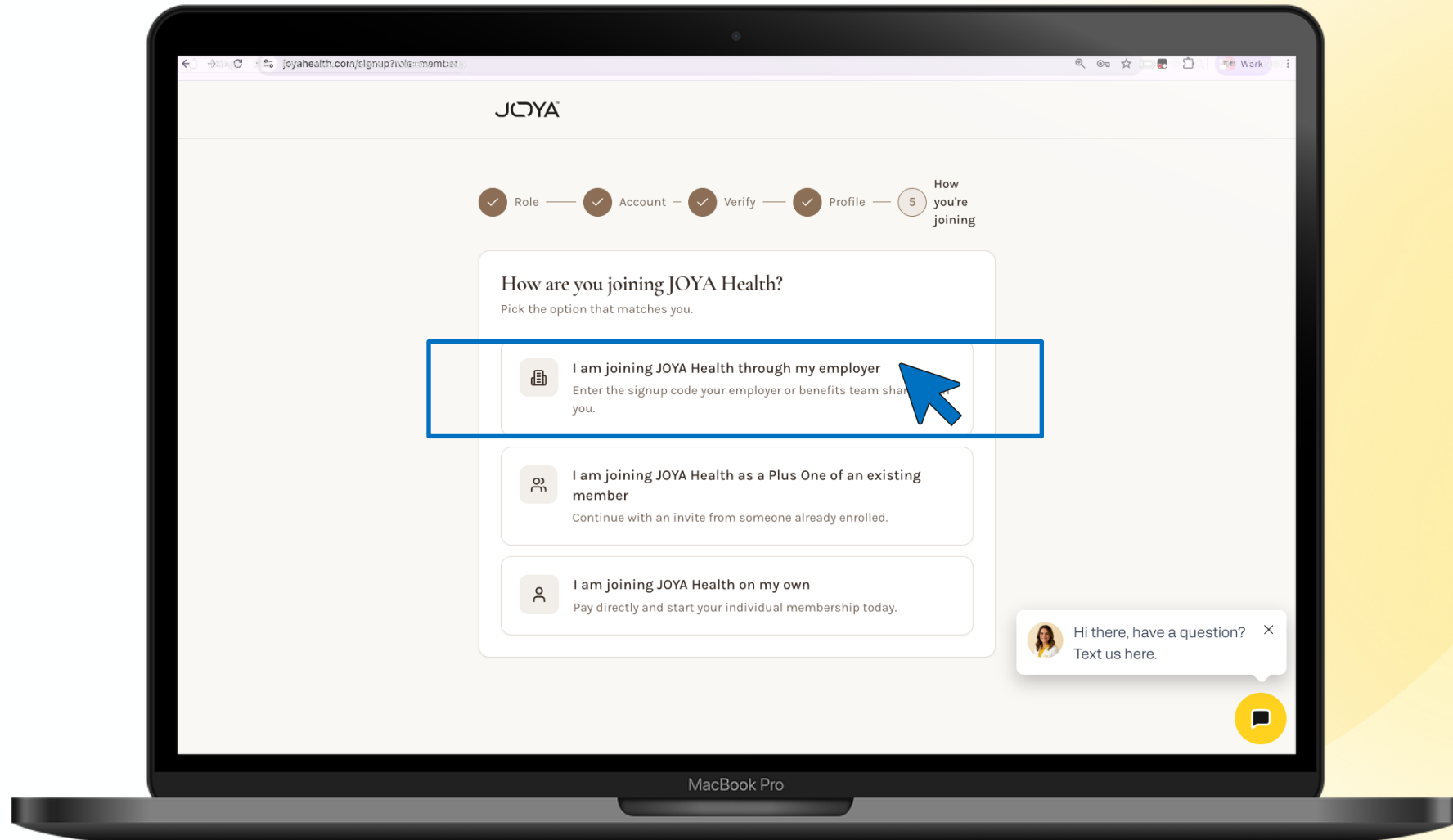


Employees using a personal email address to register need to link themselves to their employer with a few additional steps



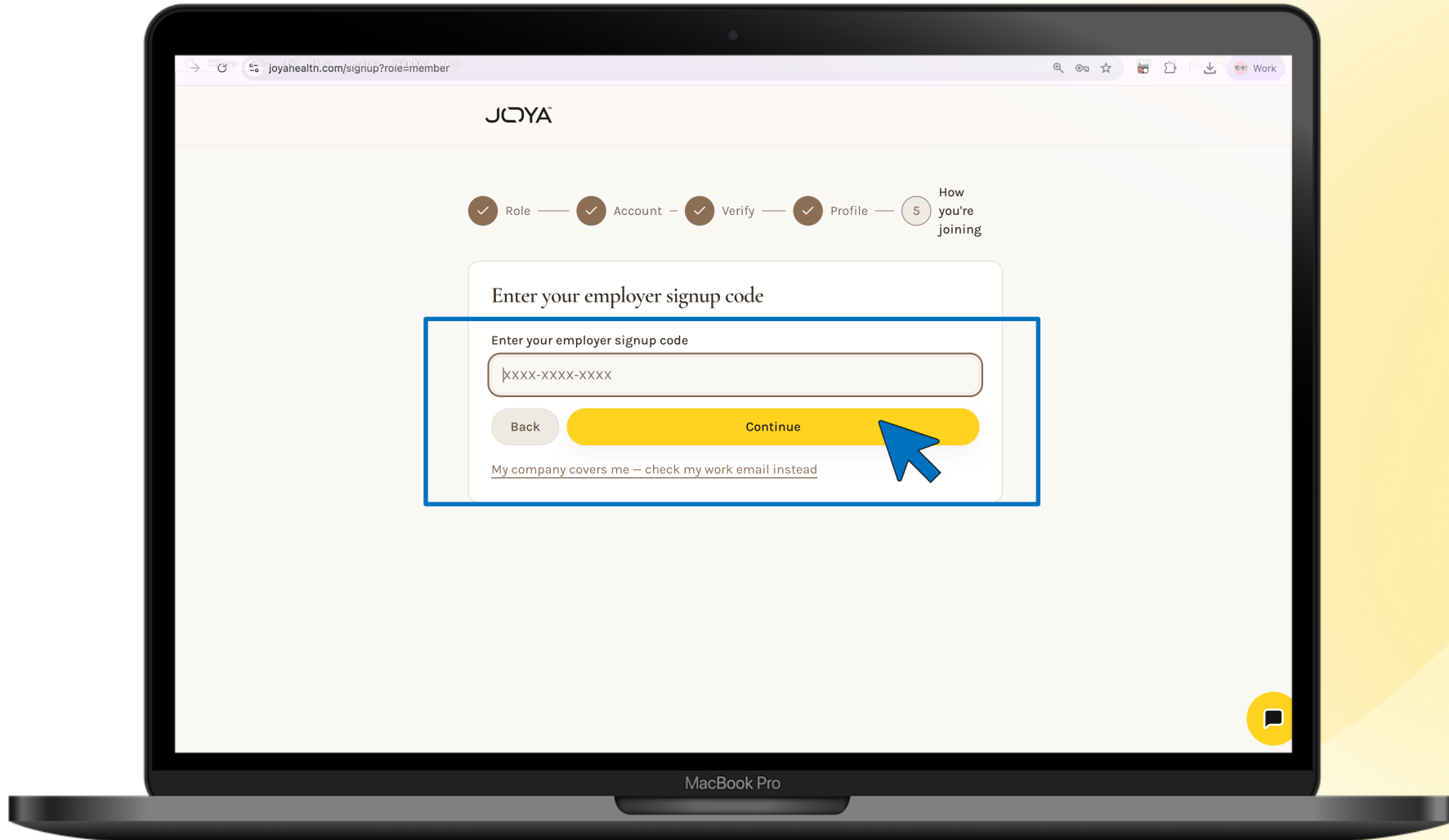
Alternate Path (Step 6a): For employees using personal email

Employee will be routed to help match/link with their employer



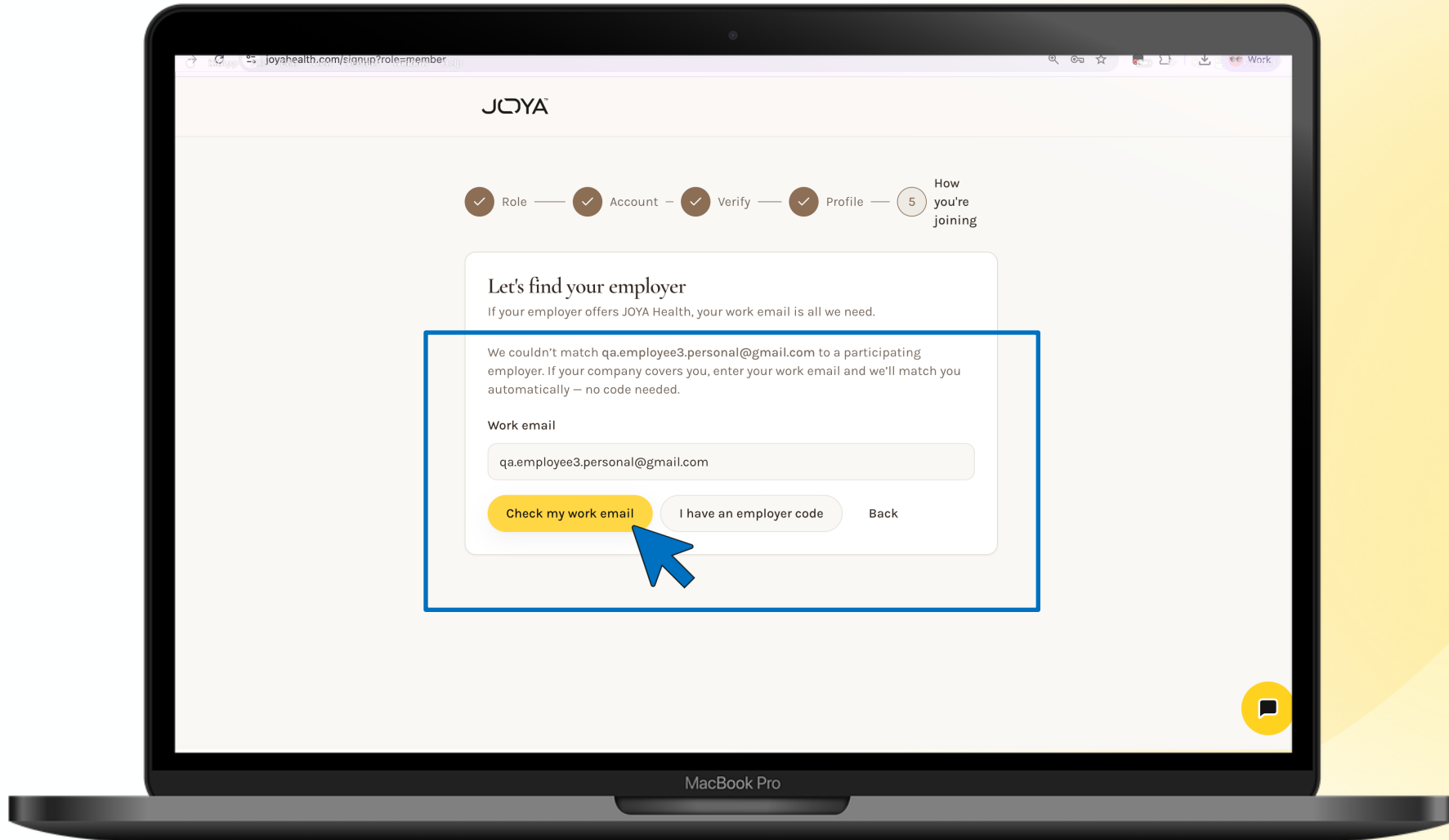
Option 1: Employee identifies employer via employer code

Employer code is provided to employer via JOYA Account Manager



Option 2: Employee identifies employer through work email

Employee can choose to use employer email address for linking to company





JOYA™

Signup at

<https://joyahealth.com/signup>

